Automation in Small Batch and Unit Production

L. Dimitrov, V. Zhmud

Abstract: One of the basic requirements of present-day market is the customization of goods and services offered. As the production process is driven by the market requirements it should fulfil in these requirements by changing the principle "the more the better" to the new principle "the more variety the better", which meets the flexibility in modifications and the customer requirements for fast delivery, good quality and relatively low cost (in comparison with the cost in mass production). This could be done by the use of special approaches and techniques such as Group technology approach, LEAN approach, Computer Integrated Manufacturing approach (CIM), Flexible Manufacturing Systems (FMS), Product Lifecycle Management systems (PLM), Enterprise Resource Planning systems (ERP) and some others. In this paper the experience in mass customization in single and small series batch production in a factory in Bulgaria is presented as a case study. The factory is a medium size enterprise and produces hydraulic cylinders, hydraulic pumps, hydraulic motors, and other hydraulic elements. The main specific of this production is the small number of elements in a series and the production can be determined as a single and small series production. Hundred percent of production is based on the principle of "Pull production" (or "Make to Order"). These specifics and the requirement for flexibility, low cost and high quality demand implementation of innovative technologies in design, production, assembly and testing of the goods produced by the company.

Key words: automation, small-scale production, classification, group technology

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